ACE-IT Enterprise Emergency Response Team "EERT"

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Mission Statement

The Enterprise Emergency Response Team (EERT) will mobilize and respond with the personnel, equipment and services critical to the USACE response in emergency and disaster events. The EERT will provide information technology expertise in all phases of emergency and disaster response to include pre-deployment,

Enterprise Emergency Response Team

The Enterprise Emergency Response Team (EERT) is skilled in the entire spectrum of information technology. An 11 member team together with partner, Lockheed Martin, are capable of providing all information technology needs for emergency events.

EERT consists of members that:

- Have been first responders, providing communications within j few hours.
- Have deployed to Iraq and Afghanistan
- Have worked with or on the DTOS team and know well.
- Have worked in an RFO situation as team leaders touch labor.
- Have worked as System Administrators supporting depio personnel

To Be Successful

- EERT success is dependant on knowing what is needed before an emergency.
- EERT needs Emergency Management offices and UOC to provide Service Level Agreements and requirements.
- EERT is ready and willing to assist in the dev of SLA's and requirements.

- EERT is a cost reimbursable resource.

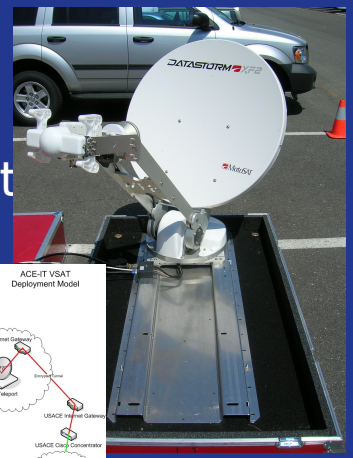
EERT Activation Plan "Response"

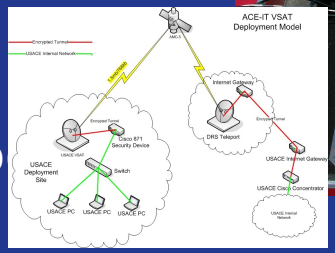
- Notification will be through local RIO/CECI/CRM to ACE-IT Enterprise Service Desk (ESD.)

- Upon notification from ESD and approval from CECI, EERT and Lockheed Martin are deployable within 12 hours.

- Equipment caches are stored and ready for deployment t the EERT on site.

- EERT will assess and determine quickest metho communications (VSAT/DTOS/TSP.)





EERT Activation Plan "Operations"

- During operations, additional requests for EERT support will require approval from the CECI mission manager.
- EERT will work with mission managers to plan, order, and deploy all incremental units of equipment and service needs.
- Unit equipment menu will provide standardized equipme quantities, services, and support staffing with associated costs.
- ACE-IT partner Lockheed Martin, will provide "Touch Labor" supp ESD will provide 24/7 support coverage as required.

Common Concerns

- Who is responsible for the actual deployment of EERT?
  -CECI will determine notice to proceed.

- Will the EERT work for the leadership of the alternate work area (DE Forward)?
  -EERT works for ACEIT in coordination with CECI to meet the needs of the DE Forward.
  EERT will follow any local guidance, rules, regulations particularly when dealing with safety and security.

- Who decides when EERT is released to return to home station?
  -CECI in coordination with the DE Forward will decide when EERT should return home.

- Where will the initial funding to deploy the EERT with advanced team come from since District funds are limited?
  -CECI will determine funding.

- Can EERT support multiple efforts across the country?

Common Concerns Continued

- Where will equipment come from?

  -ACE-IT will acquire equipment and services from all available resources as needed to support the mission. In most cases equipment may be rented reducing over all cost, however FEMA reserve the right to provide equipment and services at their discretion.

- FEMA regions have different requirements how will EERT respond?

  -It is crucial that EM and UOC provides EERT with all the requirements needed to properly support a mission.

- Will district/division COOP sites be supported?

  -EERT will support coop sites. Proper support will require

Team Accomplishments

EERT recently participated in a hurricane exercise with NAO Division. EERT successfully deployed a VSAT, Setup an RFO as well as provided "touch" labor. Feedback was very good:

"The Enterprise Emergency Response Team are solid Gold!!!"
Deborah Kennedy, RIO, Norfolk and Wilmington districts.

During the LRD/MVD Earthquake planning meeting, leaders were comfortable knowing that ACE-IT has put a strong emphasis on their Enterprise Emergency Response Team.

As part of the MVD Hurricane Exercise, EERT members successfully deployed the MVN VSAT and established communications with it.

In 3 months time, EERT has accomplished the following:

- Completed a Project Management Plan
- Provided a Statement Of Work to Contracting
- VSAT training in Mobile
- NAO hurricane exercise in Baltimore
- MVD hurricane exercise brief for Brigadier General Walsh

Discussion